### **APPENDIX "B"**

- ! BAM Paid Claims Claimant Questionnaire
- ! Denials Monetary Claimant Questionnaire
- ! Denials Separations Claimant Questionnaire
- ! Denials Nonseparations Claimant Questionnaire

## UNEMPLOYMENT INSURANCE: BENEFITS ACCURACY MEASUREMENT CLAIMANT QUESTIONNAIRE

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Please answer the following questions as accurately as possible. If you do not know the answer, leave it blank. The interviewer will discuss it with you later. It you need help, please ask. Please print clearly. Your answers will be used to determine if your unemployment insurance benefits were paid properly. This information will be verified.

1. Name (First, Middle, Last)	11. Race - Indicate by selecting one or more of the following:  □ White □ Black or African-American □ Asian □ American Indian or Alaska Native □ Native Hawaiian or other Pacific Islander □ Race Unknown
If you are also known by another name, enter it here: (First, Middle, Last)	12. US Citizen? □ Yes □ No  If No, Alien Registration #
3. Social Security Number	13. Highest level of education completed (circle one)
	Grade School - 0 1 2 3 4 5 6 7 8 High School - 9 10 11 12
Street Address	Some College Associate Degree BA/BS Graduate School
City State Zip	Major Field of Study:
5. Mailing Address (if different)	14. Have you had Vocational or Technical School training?  □ Yes □ No Type of Certificate
6. If you have moved since you first filed for unemployment benefits on, enter your address when you first filed:	15. Circle the days of the week you usually work.  SUN MON TUES WED THURS FRI SAT
7. Telephone Number (include area code)	16. Circle the days of the week you are willing and able to work.
	SUN MON TUES WED THURS FRI SAT
8. Date of Birth (MO-DAY-YEAR)	17. What hours or shifts do you usually work?
9. Gender: □ Male □ Female	18. What hours are you willing and able to work on a job?  FROMam TOpm OR FROMpm TOam
10. Ethnic Group - Indicate by selecting one of the following:  □ Not Hispanic or Latino □ Hispanic or Latino □ Ethnicity Unknown	19. Which shifts are you willing and able to work on a job?  (Check all that apply)  □ 1 <sup>ST</sup> Shift - Day  □ 2 <sup>nd</sup> Shift - Swing  □ 3 <sup>RD</sup> Shift - Night  □ Other Shift - Including Rotation

20. What are your main job duties at your usual work?	23. Do you expect to be called back to work by any past employer?  ☐ Yes ☐ No
21. What is your normal wage for the work you usually do?	If Yes, have you received a recall notice? ☐ Yes ☐ No — when did you receive it?
\$ per (hour, week, etc.)	<ul><li>when do you report back to work?</li></ul>
22. What is the lowest rate of pay you will accept for a job?	Name & Address of employer:
\$ per (hour, week, etc.)	
WORK S	EARCH
The next group of questions ask about your efforts to find work.	Some of these questions will refer to a specific week, called
"THE WEEK". "THE WEEK" is the week that began on	and ended on
Please keep these dates in mind when answering the questions	about "THE WEEK".
24. How many <b>miles</b> are you willing to travel one-way daily to a job?	31. During <b>THE WEEK</b> , did the Job Service refer you to any jobs?
miles	□ Yes □ No
25. How many <b>minutes</b> are you willing to travel one-way daily to a job? minutes	32. What were the results of these referrals?
26. Do you have a valid driver's license?  ☐ Yes ☐ No	33. Have you registered with a private employment agency since you first filed for unemployment benefits on? □ Yes □ No
27. By what means do you normally travel to look for work? (Check all that apply)	If Yes, when did you register with the agency?
□ personally owned vehicle	//_ Month Day Year
□ borrow a vehicle □ ride with friends or relatives	Name of agency:
□ public transportation □ other (specify)	Address:
28. Would a job have to last a certain period of time before you would accept it?	Street
☐ Yes ☐ No  If Yes, explain	City State Zip
11 103, explain	Agency phone number:
29. What is the type of work you are looking for?	During <b>THE WEEK</b> , did the agency refer you to any jobs?
ab	□ Yes □ No
What is the length and type of experience you have in	If Yes, to how many jobs were you referred?
this occupation? a b	What were the results of these referrals?
30. Have you registered with the Job Service to find work since you first filed for unemployment benefits on? □ Yes □ No	

"THE WEEK" is the week that began on	and ended on
34. During <b>THE WEEK</b> , were you an active member of a union?  □ Yes □ No	35. During <b>THE WEEK</b> , were you attending school or enrolled in a training program?  ☐ Yes ☐ No
If Yes, complete the following:	If Yes, complete the following:
a. Union name:	a. Name of school or training program:
b. Local number:	
c. Address:	b. Address:
Street	Street
City State Zip	City State Zip
Phone number:	Phone number:
d. Is your union a local hiring hall? ☐ Yes ☐ No	c. Is the schooling or training related either to the type of work you usually do or the type of work you are seeking?
e. Whom do you contact at the local?	□ Yes □ No
Name:	
f. Do you get work ONLY through the union?  ☐ Yes ☐ No	36. During <b>THE WEEK</b> , did you have any health problem, handicap or disability that limited your ability to do your usual work or to look for work?
g. Will you accept a non-union job? ☐ Yes ☐ No	☐ Yes ☐ No If Yes, explain:
h. During <b>THE WEEK</b> , were you eligible to be referred to jobs by the union?  ☐ Yes ☐ No	37. During <b>THE WEEK</b> , did you have any dependent(s) or other person(s) for whom you provided care during your normal working hours?
If No, explain:	☐ Yes ☐ No If No, go to question 38.
i. During <b>THE WEEK</b> , were you on the out-of-work list?	If Yes, was there some other person or place available to provide care?
□ Yes □ No	□ Yes □ No
If Yes, when was the last time you signed the list?	If Yes, complete the following about the care provider:
Month Day Year	Name
	Street Address
If No, explain:	
	City State Zip Phone number:
j. During <b>THE WEEK</b> , how many jobs were you referred to by the union?	38. During <b>THE WEEK</b> , was there any day(s) that you were <b>NOT</b> available for work? □ Yes □ No
I. What were the results of these referrals?	If Yes, list the day(s) and reason(s) you were <b>NOT</b> available:

"THE WEEK" is the week that began o	n	and ended on _	
39. During <b>THE WEEK</b> , was there any recould <b>NOT</b> accept full-time work?  If Yes, explain:	eason that you	or certificates to do	PEEK, did you need any special licenses of the type of work you are seeking?  PYES PNO  The the license or certificate needed?  PYES PNO
40. During <b>THE WEEK</b> , were you an offic corporation, union, or other organization?  If Yes, give name of organization and office.	□ Yes □ No	What kind of licens  When does it expir	se or certificate is it?  e?/ Month Day Year
WORK SEARCH CONTACTS  Complete the following information for the job contacts you made during THE WEEK. If you the interviewer will give you another worksheet. List all job contacts you made during THE Verivate employment agencies, and the State Job Service.			
1. Employer Name:	Contact Date:		Method of Contact:
Employer Name:  Address:	Contact Date: Employer Phone (ir	nclude area code)	Method of Contact:  Application taken? □ Yes □ No Resume submitted? □ Yes □ No
, ,			Application taken? ☐ Yes ☐ No
Address:	Employer Phone (ir		Application taken? ☐ Yes ☐ No Resume submitted? ☐ Yes ☐ No
Address:  City / State / Zip	Employer Phone (in	ed for:	Application taken? ☐ Yes ☐ No Resume submitted? ☐ Yes ☐ No  Was a job offered? ☐ Yes ☐ No
Address:  City / State / Zip  2. Employer Name:	Employer Phone (in Type of work applied Contact Date:	ed for: nclude area code)	Application taken?
Address:  City / State / Zip  2. Employer Name:  Address:	Employer Phone (in Type of work applied Contact Date:  Employer Phone (in Employer Phone	ed for: nclude area code)	Application taken?
Address:  City / State / Zip  2. Employer Name:  Address:  City / State / Zip	Employer Phone (in Type of work applied Contact Date:  Employer Phone (in Type of work applied Type Other Type Othe	ed for: nclude area code) ed for:	Application taken?

"THE WEEK" is the week that began on	and ended on
43. During <b>THE WEEK</b> , did you get <b>any</b> job offers either from the contacts you listed in question 42 or from contacts you made in previous weeks?  ☐ Yes ☐ No	45a. Check all of the following sources of income you had during <b>THE WEEK</b> , excluding unemployment compensation, and list the amount you received from each source for <b>THE WEEK</b> , even if you were paid at some other time.
If Yes, did you accept any jobs offered to you?	□ None → (If None, go to Question 46b)
□ Yes □ No	□ Wages \$
If No, why not?	□ Earnings from self-employment or contract labor
	\$
If Yes, complete the following:	□ Commission Payments \$
a. Date you accepted the offer:	□ Reserve or National Guard Pay \$
// Month Day Year	□ Separation or Severance Pay \$
b. Date you began or will begin work:	□ Holiday Pay \$
	□ Wages in Lieu of Notice \$
Month Day Year	□ Vacation Pay \$
c. Name of employer:	☐ Tips or Gratuities \$
d. Address: Street	□ Workers Compensation \$
City State Zip	□ Disability Payments \$(Do not include Social Security or Veteran's Benefits)
Phone number:	□ Other (Specify) \$
44. During <b>THE WEEK</b> , did you do work of any kind?  □ Yes □ No	45b. During <b>THE WEEK</b> , were you entitled to any Social Security, pension, or retirement fund payments?  ☐ Yes ☐
	No
If Yes, a. what type of work did you do?	If No → (Go to Question 46)
	If Yes, give the amount you received:
b. Days and times worked:	Social Security \$
	Veterans Benefits \$
c. Name of employer:	Railroad Retirement \$
d. Address:	Federal Civil Service Retirement \$
Street	U.S. Military Retirement \$
City / State Zip	State/Local Government Retirement \$
Phone number:	Private Employer or Union Pension \$
	Other (Specify)
e. Reason no longer employed:	

46. Did you receive information about your unemployment benefits, right, and responsibilities when you first filed for benefits?  — Yes — No  If Yes, how was this information given to you?  (Check all that apply)	47. Have you had any problems with your unemployment claim?  ☐ Yes ☐ No  If Yes, explain:		
□ In-person (individual) interview □ Group interview □ Booklet or Pamphlet □ Slides, Movie, or Video □ Other (Specify)	48. Do you have any questions to ask about your unemployment claim or about your responsibilities and rights as an unemployment insurance claimant?  ☐ Yes ☐ No If Yes, explain:		
I have understood the questions on this form and I have answered them truthfully to the best of my knowledge. I know my answers will be used to determine if my unemployment insurance benefits were paid properly. I know the law provides penalties for false statements made to obtain benefits. I also know that my answers will be verified.			
Claimant's Signature  Interviewer's Signature	Date Signed  Date Signed		

# DENIED CLAIMS ACCURACY CLAIMANT QUESTIONNAIRE - MONETARY

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Please answer the following questions as accurately as possible. If you do not know the answer, leave it blank. The interviewer will discuss it with you later. It you need help, please ask. Please PRINT clearly. Your answers will be used to determine if the decision to deny your unemployment insurance benefits was proper. This information will be verified.

1. Name (First, Middle, Last)	11. Race - Indicate by selecting one or more of the following:    White   Black or African-American   Asian   American Indian or Alaska Native   Native Hawaiian or other Pacific Islander   Race Unknown
2. If you are also known by another name, enter it here: (First, Middle, Last)	12. US Citizen? □ Yes □ No  If No, Alien Registration #
3. Social Security Number	13. Highest level of education completed (circle one)  Grade School - 0 1 2 3 4 5 6 7 8  High School - 9 10 11 12
Street Address	Some College Associate Degree BA/BS Graduate School  Major Field of Study:
5. Mailing Address (if different)	14. Have you had Vocational or Technical School training?  □ Yes □ No Type of Certificate
6. If you have moved since you first filed for unemployment benefits on, enter your address when you first filed:	15. Are you currently enrolled in school or training?  ☐ Yes ☐ No
7. Telephone Number (include area code)	16. What is your usual occupation?
8. Date of Birth (MO-DAY-YEAR)	17. What type of work are you looking for?  Years / Months experience in this type of work:
9. Gender: □ Male □ Female	18. What is the lowest rate of pay you will accept for a job?  \$ per (hour, week, etc.)
10. Ethnic Group - Indicate by selecting one of the following:  ☐ Not Hispanic or Latino ☐ Hispanic or Latino ☐ Ethnicity Unknown	19. Do you need any special licenses or certificates to do the type of work you are looking for?  ☐ Yes ☐ No

20. Did you receive information about your unemployment benefits, right, and responsibilities when you first filed for benefits?		21. During <b>THE DENIAL PERIOD</b> , were you entitled to any Social Security, pension, or retirement fund payments?	
1103 110			□ Yes □ No
If Yes, how was this information given to you? (Check all that apply)		If Yes, give the amount you received:	
□ In-person (individual) interview		Social Security	\$
□ Group interview		Veterans Benefits	\$
□ Booklet or Pamphlet		Railroad Retirement	\$
□ Slides, Movie, or Video		State/Local Government Retirement	\$
□ Other (Specify)		Private Employer or Union Pension	\$
		Other (Specify)	
I have understood the questions on this form and I have answered them truthfully to the best of my knowledge. I know my answers will be used to determine if my unemployment insurance benefits were properly denied. I know the law provides penalties for false statements made to obtain benefits. I also know that my answers will be verified.			
Claimant's Signature		Date Signed	
Interviewer's Signature		Date Signed	

Prior Employment - Please provide the following information about your jobs prior to filing your most recent claim for unemployment. Begin with your most recent employer and work back to// MO / DAY / YEAR				
	Most Recent	2 <sup>nd</sup> Most Recent	3 <sup>rd</sup> Most Recent	4 <sup>th</sup> Most Recent
a. Employer Name Address				
b. Name of Supervisor				
c. Address / Location of Job Site				
d. Phone Number of Employer				
e. Type of Business (Manufacturing, etc.)				
f. Last Day Worked	MO / DAY / YEAR	MO / DAY / YEAR	MO / DAY / YEAR	MO / DAY / YEAR
g. Length of Employment	Days Months Years	Days Months Years	Days Months Years	Days Months Years
h. Your Job Title				
i. Your Usual Wages On This Job	/ HR. / WK. / MO. / YR.	/ HR. / WK. / MO. / YR.	/ HR. / WK. / MO. / YR.	/ HR. / WK. / MO. / YR.
j. Reason for Separation (Check block that indicates why you are no longer working for this employer.)	<ul> <li>□ Laid off, RIF</li> <li>□ Discharged</li> <li>□ Quit or Retired</li> <li>□ Labor Dispute</li> <li>□ Other (specify)</li> </ul>	□ Laid off, RIF □ Discharged □ Quit or Retired □ Labor Dispute □ Other (specify)	□ Laid off, RIF □ Discharged □ Quit or Retired □ Labor Dispute □ Other (specify)	<ul> <li>□ Laid off, RIF</li> <li>□ Discharged</li> <li>□ Quit or Retired</li> <li>□ Labor Dispute</li> <li>□ Other (specify)</li> </ul>

### DENIED CLAIMS ACCURACY: SEPARATION ISSUE CLAIMANT QUESTIONNAIRE

Please answer the following questions as accurately as possible. If you do not know the answer, leave it blank. The interviewer will discuss it with you later. It you need help, please ask. Please Print clearly. Your answers will be used to determine if the decision to deny your unemployment insurance benefits was proper. This information will be verified.

1. Name (First, Middle, Last)	13. Have you had Vocational or Technical School training?
	☐ Yes ☐ No Type of Certificate
2. Social Security Number	14. Are you currently enrolled in training?  □ Yes □ No
3. Street Address Apt Number	15. What is your usual occupation?
4. City State Zip	16. What type of work are you looking for?
5. Mailing Address (if different)	Years / Months experience in this type of work?
6. Telephone Number (include area code)	17. What is the lowest rate of pay you will accept per hour?  \$
7. Date of Birth (MO-DAY-YEAR)	18. Do you need any special licenses or certificates to do the type of work you are looking for?  ☐ Yes ☐ No
8. Gender: □ Male □ Female	19. Did you receive information about your unemployment benefits, rights, and responsibilities whey you first filed for
Ethnic Group - Indicate by selecting one of the following:	benefits? □ Yes □ No
□ Not Hispanic or Latino □ Hispanic or Latino	If Yes, check all that apply:
□ Ethnicity Unknown	□ In-person interview
10. Race - Indicate by selecting one or more of the following:	□ Group interview
□ White □ Black or African-American	□ Booklet
<ul> <li>□ Asian</li> <li>□ American Indian or Alaska Native</li> <li>□ Native Hawaiian or other Pacific Islander</li> <li>□ Race Unknown</li> </ul>	□ Movie or video
11. US Citizen? □ Yes □ No	]
If No, Alien Registration #	
12. Highest level of education completed:	

NONMONETARY SEPA	RATION INFORMA	TION			
20. Reason for Separation (Check block that Indicates why you are no longer working for this employer.)	□ Laid off, RIF □ Discharged □ Quit or Retired □ Labor Dispute □ Other (specify)				
21. Between the last day you worked for	, did you work for any other employ				
I have understood the questions on this form and I have answered them truthfully to the best of my knowledge. I know my answers will be used to determine if the decision to deny unemployment benefits was proper. I know the law provides penalties for false statements made to obtain benefits. I also know that my answers will be verified.  Claimant's Signature  Date Signed					
Interviewer's Signature	Date Signed				

### DENIED CLAIMS ACCURACY: NONSEPARATION ISSUE CLAIMANT QUESTIONNAIRE

Please answer the following questions as accurately as possible. If you do not know the answer, leave it blank. The interviewer will discuss it with you later. If you need help, please ask. Please PRINT clearly. Your answers will be used to determine if the decision to deny your unemployment insurance benefits was proper. This information will be verified.

1. Name (First, Middle, Last)	13. Have you had Vocational or Technical School training?  ☐ Yes ☐ No Type of Certificate
2. Social Security Number	14. Are you currently enrolled in training?  ☐ Yes ☐ No
Street Address	15. What is your usual occupation?
4. City State Zip	16. What type of work are you looking for?
5. Mailing Address (if different)	Years / Months experience in this type of work?
6. Telephone Number (include area code)	17. What is the lowest rate of pay you will accept per hour?  \$
7. Date of Birth (MO-DAY-YEAR)	18. Do you need any special licenses or certificates to do the type of work you are looking for?  ☐ Yes ☐ No
8. Gender: □ Male □ Female	19. Did you receive information about your unemployment benefits, rights, and responsibilities whey you first filed for
9. Ethnic Group - Indicate by selecting one of the following:	benefits?  ☐ Yes ☐ No  If Yes, check all that apply:  ☐ In- person interview
10. Race - Indicate by selecting one or more of the following:    White   Black or African-American   Asian   American Indian or Alaska Native   Native Hawaiian or other Pacific Islander   Race Unknown	□ Group interview □ Booklet □ Movie or video
11. US Citizen? □ Yes □ No  If No, Alien Registration #	
12. Highest level of education completed:	

NONMONETARY NONSEPARATION INFORMATION, PAGE 2						
20. Do you expect to be called back to work by any past employer?  ☐ Yes ☐ No		22. Have you registered with Job Service since filing for benefits on? □ Yes □ No  If Yes, Date: Number of Referrals				
21. Are you entitled to any pension or retirement pay, including Social Security?  □ Yes □ No  If Yes, \$ per		23. Have you registered with a private employment agency since you filed for benefits on?				
Name of Employer:		24. Are you a men	□ Yes □ No			
25. Did you actively seek work during the week of?						
1. Employer Name:	Contact Date:		Method of Contact:			
Address:	Employer Phone (include area code)		Application taken? ☐ Yes ☐ No Resume submitted? ☐ Yes ☐ No			
City / State / Zip	Type of work applied for:		Was a job offered? ☐ Yes ☐ No			
2. Employer Name:	Contact Date:		Method of Contact:			
Address:	Employer Phone (include area code)		Application taken? □ Yes □ No Resume submitted? □ Yes □ No			
City / State / Zip	Type of work applied for:		Was a job offered? ☐ Yes ☐ No			
3. Employer Name:	Contact Date:		Method of Contact:			
Address:	Employer Phone (include area code)		Application taken? □ Yes □ No Resume submitted? □ Yes □ No			
City / State / Zip	Type of work applied for:		Was a job offered? □ Yes □ No			
I have understood the questions on this form and I have answered them truthfully to the best of my knowledge. I know my answers will be used to determine if the decision to deny unemployment benefits was proper. I know the law provides penalties for false statements made to obtain benefits. I also know that my answers will be verified.						
Claimant's Signature Date Signed						

Date Signed

Interviewer's Signature

Prior Employment - Please provide the following information about your jobs prior to filing your most recent claim for unemployment. Begin with your most recent employer and work back to// MO / DAY / YEAR							
	Most Recent	2 <sup>nd</sup> Most Recent	3 <sup>rd</sup> Most Recent	4 <sup>th</sup> Most Recent			
a. Employer Name Address							
b. Name of Supervisor							
c. Address / Location of Job Site							
d. Phone Number of Employer							
e. Type of Business (Manufacturing, etc.)							
f. Last Day Worked	MO / DAY / YEAR	MO / DAY / YEAR	MO / DAY / YEAR	MO / DAY / YEAR			
g. Length of Employment	Days Months Years	Days Months Years	Days Months Years	Days Months Years			
h. Your Job Title							
i. Your Usual Wages On This Job	/ HR. / WK. / MO. / YR.	/ HR. / WK. / MO. / YR.	/ HR. / WK. / MO. / YR.	/ HR. / WK. / MO. / YR.			
j. Reason for Separation (Check block that indicates why you are no longer working for this employer.)	<ul> <li>□ Laid off, RIF</li> <li>□ Discharged</li> <li>□ Quit or Retired</li> <li>□ Labor Dispute</li> <li>□ Other (specify)</li> </ul>	□ Laid off, RIF □ Discharged □ Quit or Retired □ Labor Dispute □ Other (specify)	□ Laid off, RIF □ Discharged □ Quit or Retired □ Labor Dispute □ Other (specify)	<ul> <li>□ Laid off, RIF</li> <li>□ Discharged</li> <li>□ Quit or Retired</li> <li>□ Labor Dispute</li> <li>□ Other (specify)</li> </ul>			